Village Medical Centre

December 2025





Christmas & New Year Practice Opening Hours

The Practice will close for Christmas at 6pm on Wednesday 24th December and will re-open on Monday 29th December at 8am. We will then be open as usual before closing at 6pm on Wednesday 31st December and re-opening on Friday 2nd January 2026.

Please ensure you order your repeat medication in plenty of time to avoid running out over the Christmas and New Year period .

Urgent Care Hub & Enhanced Access

We have a range of additional locations from which to provide you with an appointment. These services are an extension of the Practice service and you may be offered a sooner appointment at either the UCH in North Ormesby or at one of the Enhanced Access locations.



Wishing you all a Very Happy Christmas!



eConsult Triage System

It has been some time now since we introduced eConsult access. This was imposed on practices by the government in an attempt to eliminate the 8am telephone jam! We receive a significant number of eConsults on a daily basis – often 120+ This is a phenomenal amount for us to deal with.

Every clinical eConsult is triaged by one of our GPs. It is the decision of the GP what action is taken – a sooner appointment, a routine appointment, advice or a prescription. We are encouraged to use texting, so you may get a direct message from the GP of one of our team informing you of the decision.

Due to the demand, you may be placed on a wait list for a routine appointment. The GP will instruct the team as to how long they feel a patient should wait.

Once we have an appointment available in the time specified by the GP, you will be contacted and the appointment made for you.



Patient Participation Group

We are successfully re-establishing our Patient Participation Group and we are excited to welcome those patients who have come forward to help us shape the future of the Practice and to share ideas for improvements.

If you wish to join the group, please speak to a member of the Patient Services Team who will advise you or your clinician.

We'd love to hear your views, so please get in touch.